

Global Food Safety Training Survey 2017

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- Need for benchmark data: How does my training programme compare to others on a global scale?
- 5th Annual Global Survey
 by Campden BRI and Alchemy
 in partnership with BRC, GMA-SEF, NSF,
 SGS, SQF, TSI
- Sent to over 25,000 sites world-wide
- Food Manufacturers & Processors

















- Wide scope, including:
 - Business size, sector, region
 - Responsibility for training
 - Budget, amount of training (staff/senior staff)
 - Type of training, topics
 - Training activities audits, deficiencies
 - Ways of measuring competency/qualification
 - How document and manage training records
 - Training goals, needs and challenges
 - Benefits of training
 - Changes compared to last year







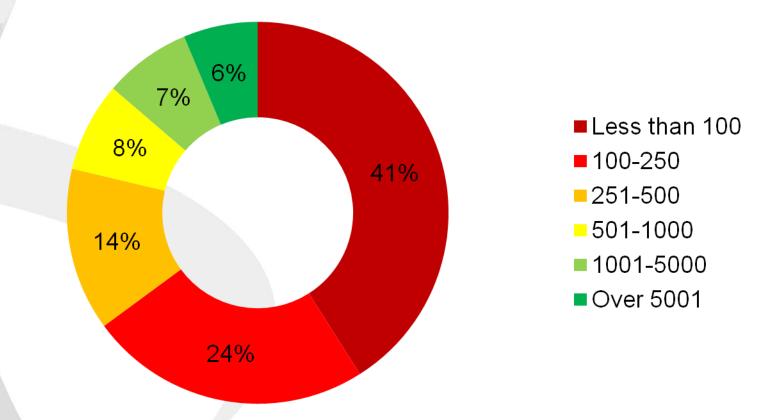






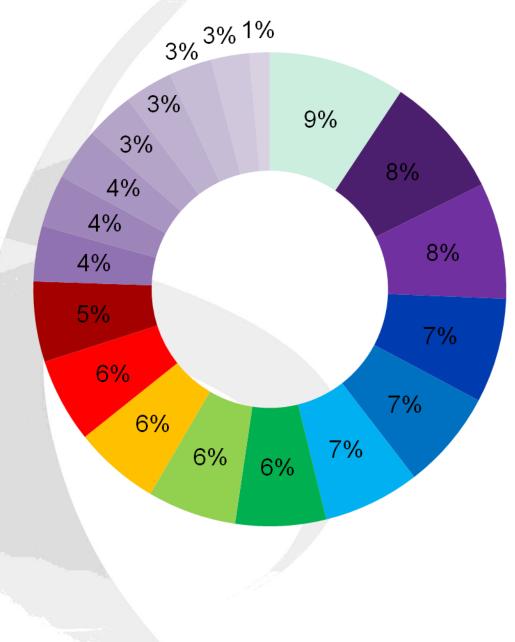


Number of Full Time Equivalent staff



1/4 of total have responded on behalf of group





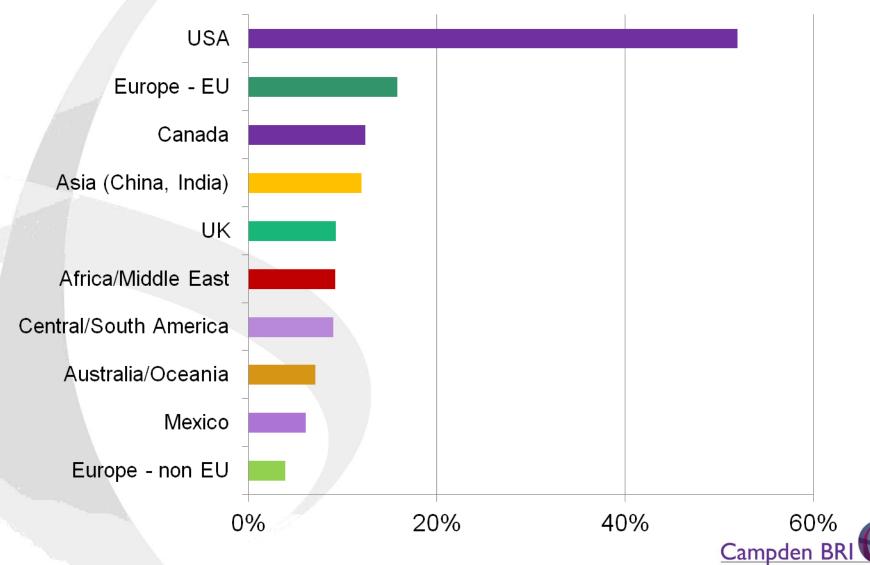
Industry Sectors

Cereal and bakery

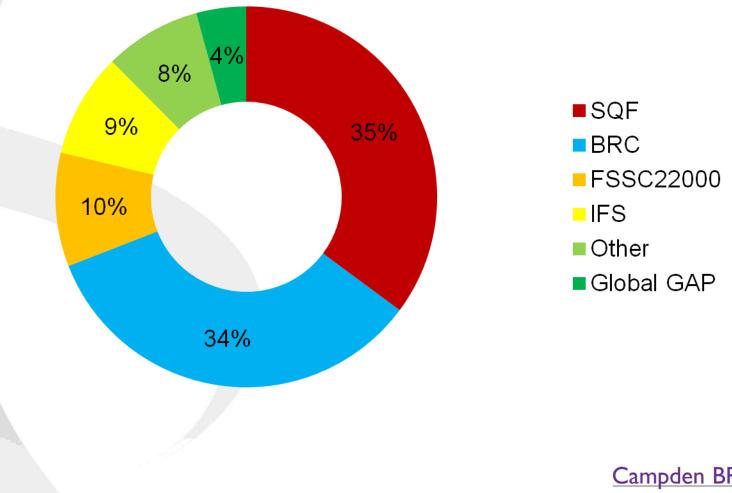
- Ingredients Flavours Colours
- Processed meats fish poultry
- Processed fruits vegetables
- Warehouse Distribution
- Fruits and vegetables
- Meats fish poultry
- Packaging
- Beverages
- Dairy
- Snacks
- Sauces and dressings
- Ready Meals
- Catering Hospitality
- Retail
- Sugar confectionary
- Fats and oils
- Feed
- Sandwiches



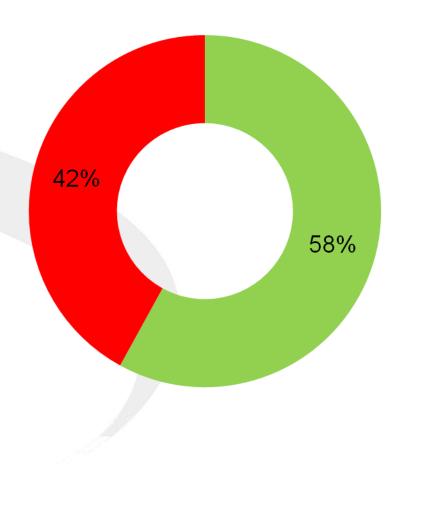
Geographical Regions



Which GFSI Scheme are you using ?

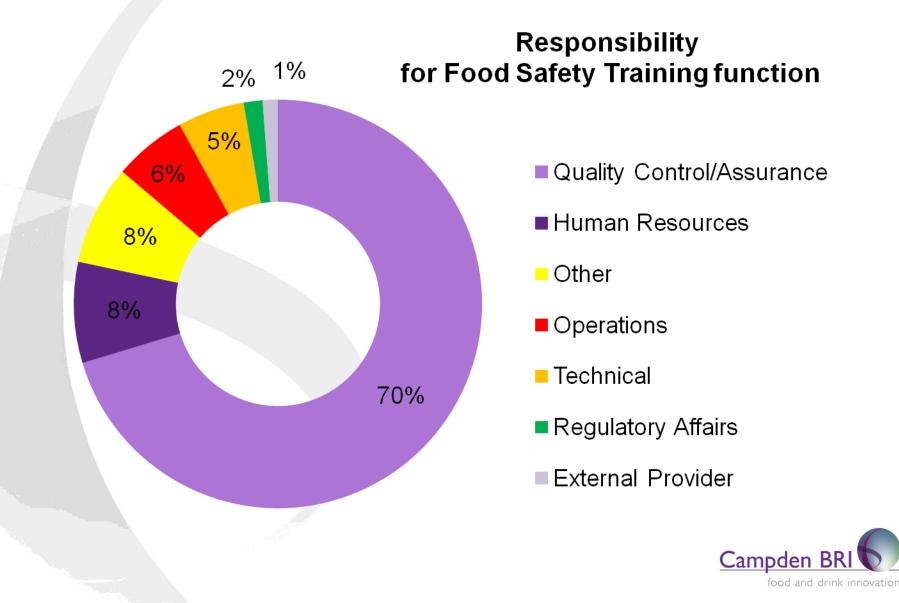


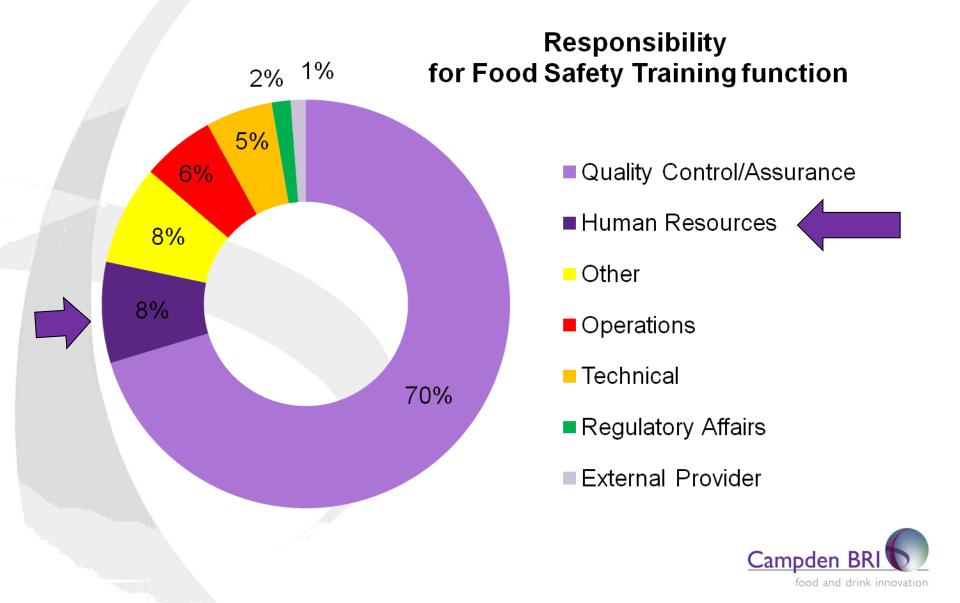
Are you considering certification to a GFSI Scheme in next 12 months ?









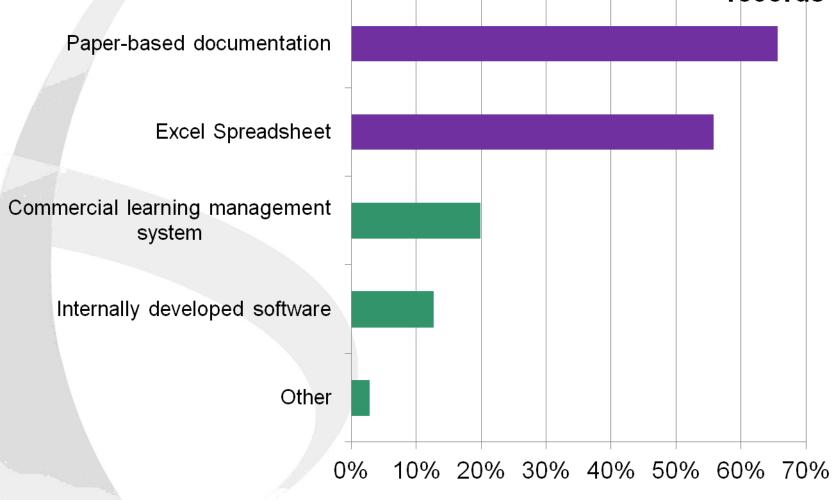


How do companies plan the food safety training activities

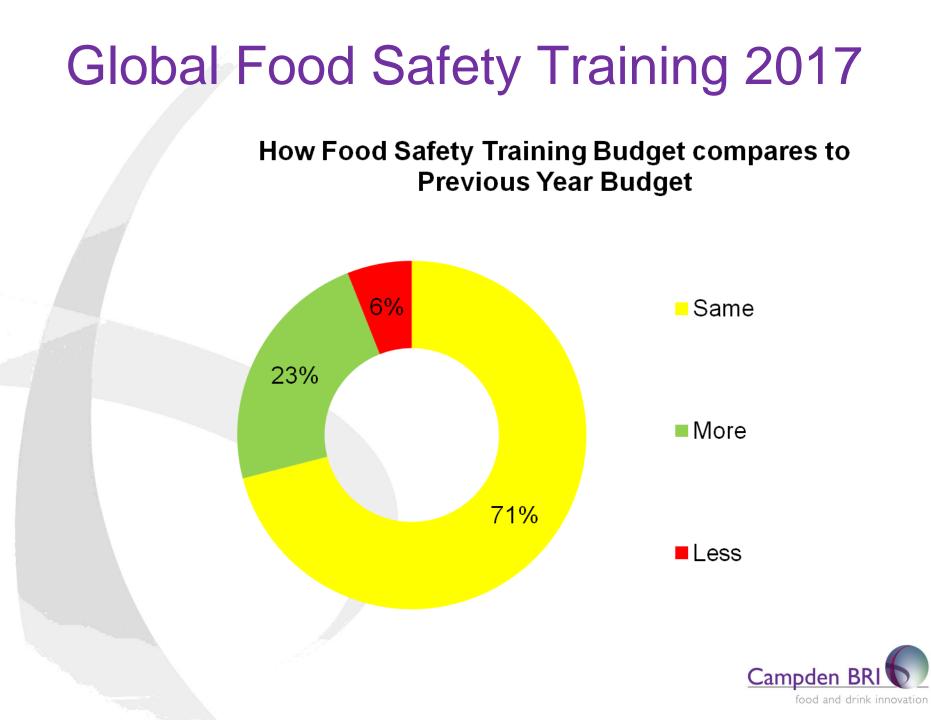












How is Food Safety Training Delivered

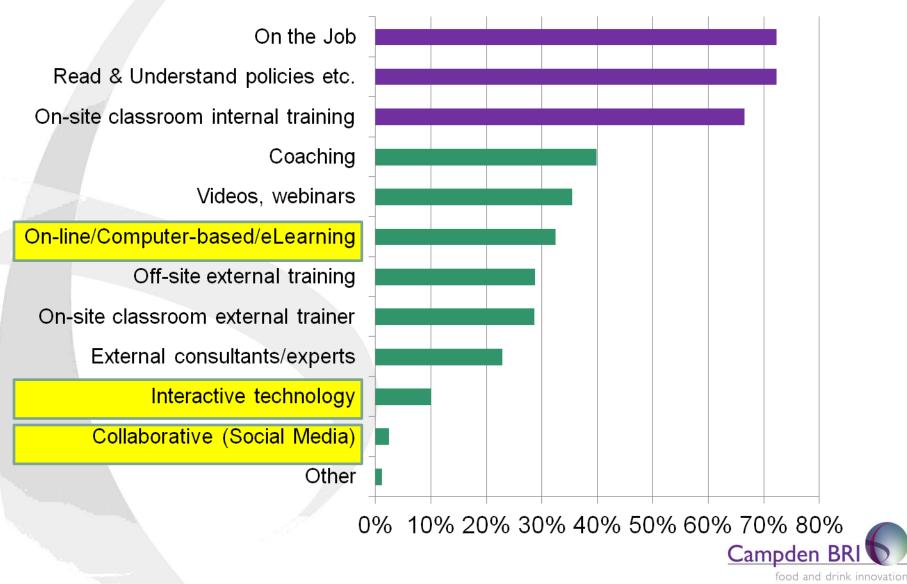


How is Food Safety Training Delivered

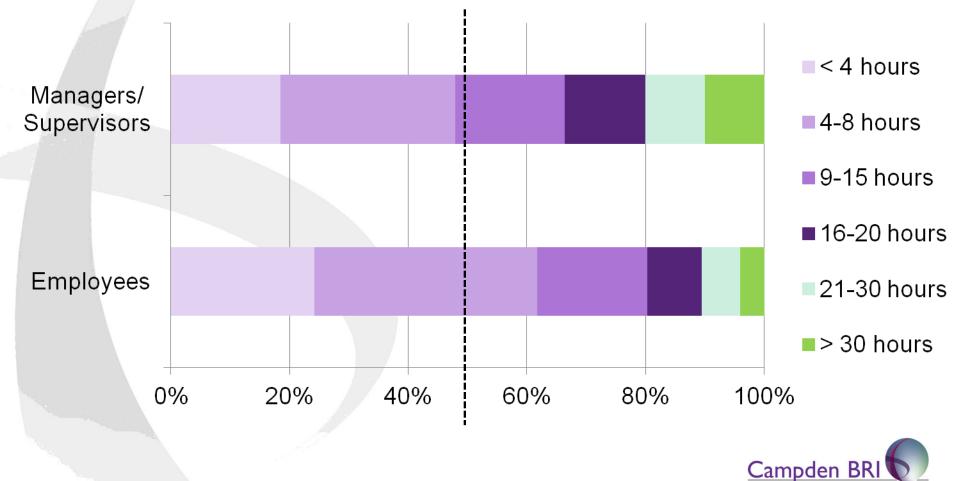


food and drink innovation

How is Food Safety Training Delivered

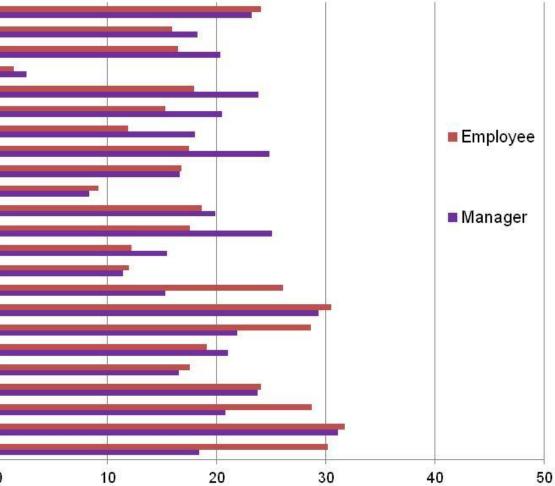


How many hours of food safety training undertaken per year



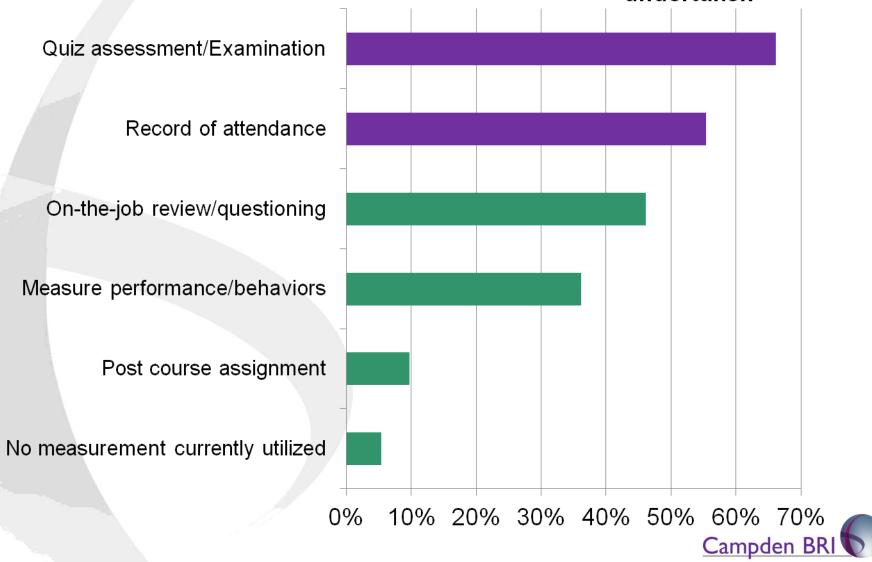
NEW Food Safety Topics Organisation Introduced This Year

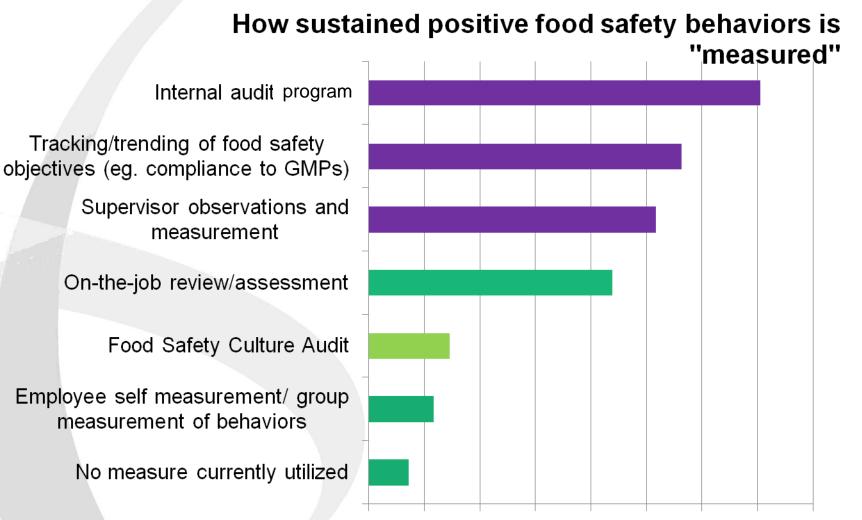
Food safety culture Environmental Monitoring Intentional Adulteration Horizon Scanning **Risk Assessments** Validation/Verification Supplier Audit/Quality Assurance **Root Cause Analysis** Contractors and Visitor Requirements **Product Sampling Protocols** Corrective Action Procedures Internal Auditing Program GFSI Program Overview Maintenance Staff Program Personal Hygiene Food Defense Program Allergen Program Traceability/Recall Food Quality Program Food Safety Program Good Manufacturing Practices/Pre-. HACCP/Food Safety Plan Sanitation/Cleaning





How companies assess the understanding of training undertaken

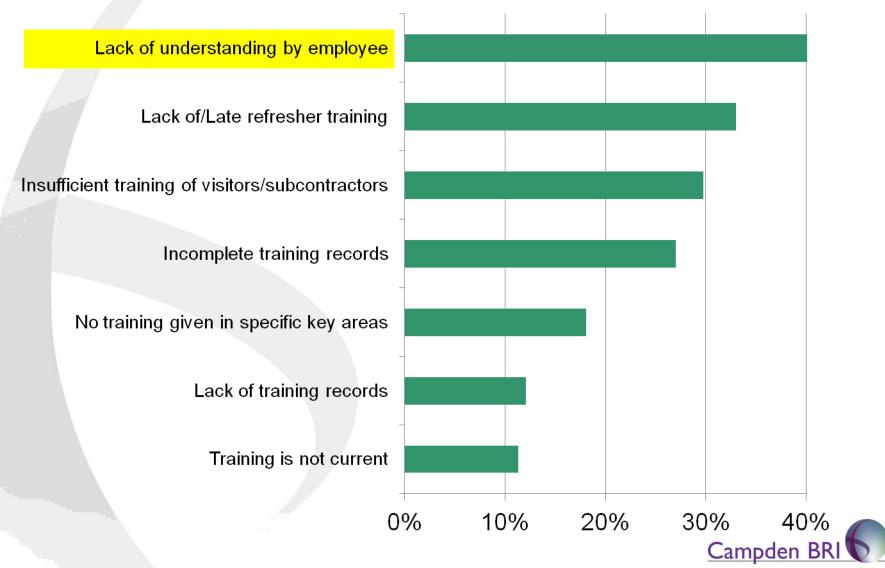




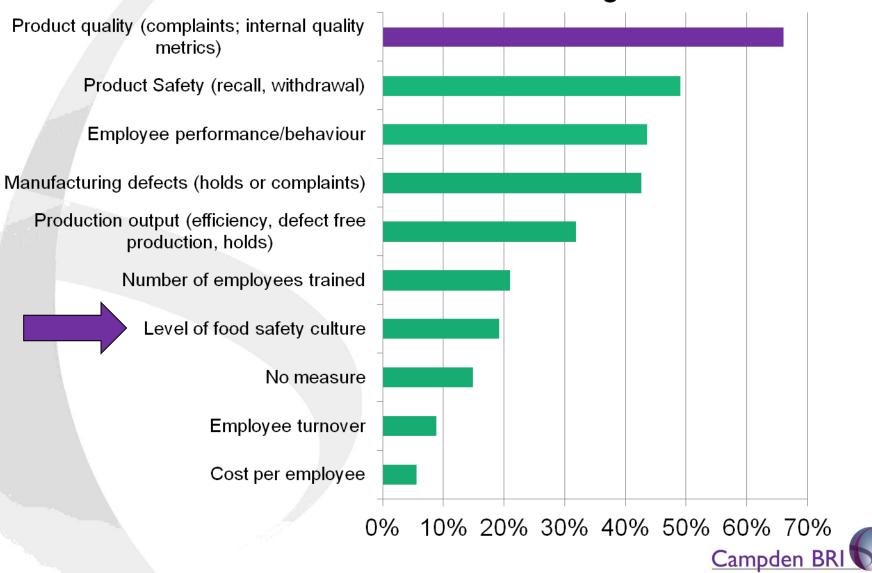
0% 10% 20% 30% 40% 50% 60% 70% 80%



Types of training deficiencies noted during audit

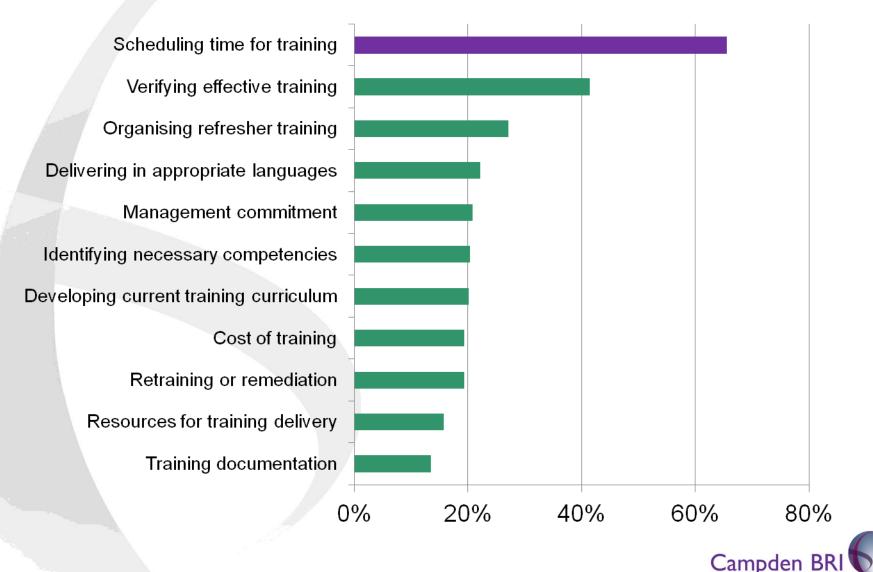


How the value of training is measured



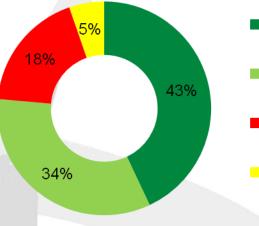
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Biggest (top 3) training challenges



Do you require your suppliers to train their staff on food safety issues:

Raw Materials Suppliers



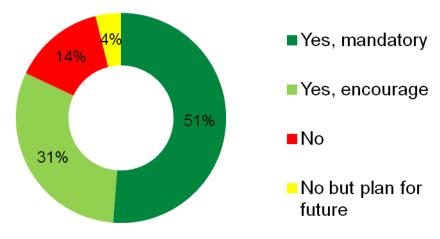
■Yes, mandatory

Yes, encourage

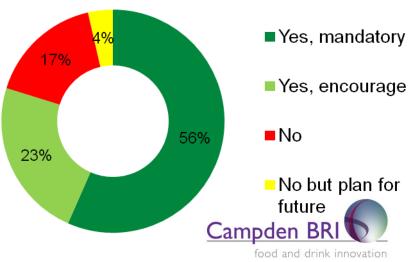
■No

No but plan for future

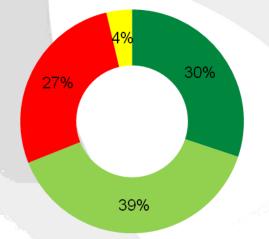








Equipment Suppliers

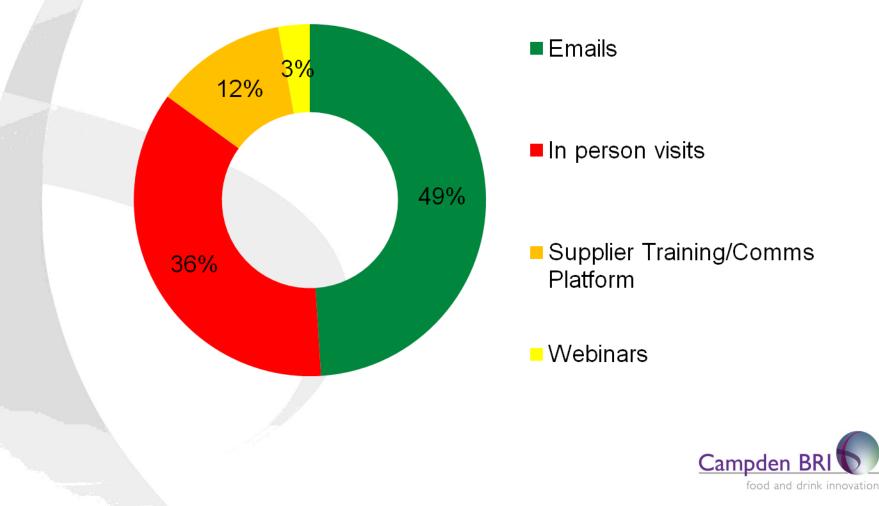


- Yes, mandatory
- Yes, encourage

No

No but plan for future

How communicate with/train suppliers on food safety



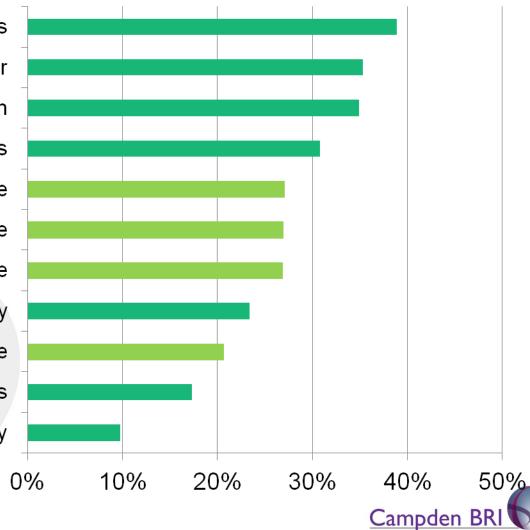
Ways of keeping training 'top of mind' on a daily basis for hourly employee



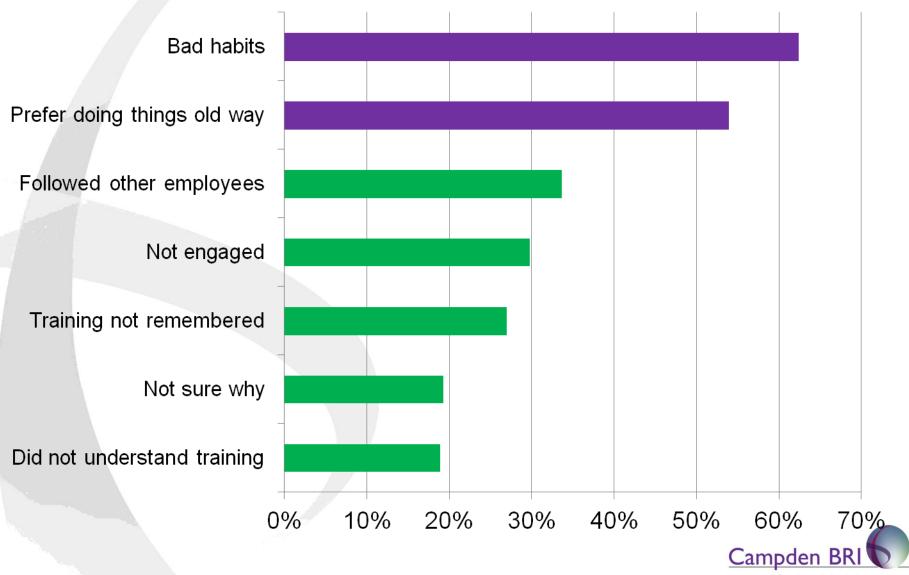


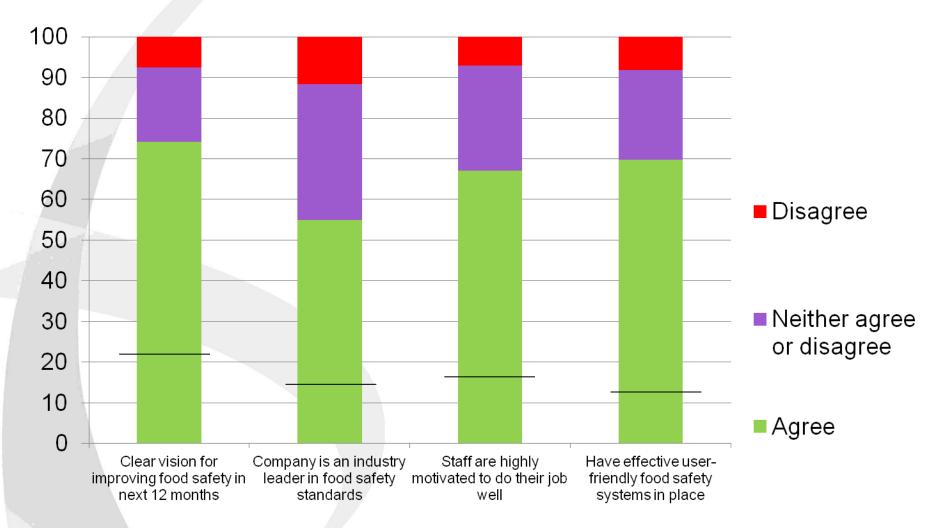
Biggest (top 3) challenge to developing a strong, positive <u>food safety culture</u>

Negative employee attitudes High staff turnover Lack of effective communication Lack of resources Multi-cultural workforce Lack of prioritisation of culture Lack of awareness of culture Lack of co-ordination across company Inability to measure culture Negative management attitudes Lack of technology



Why do employees not follow food safety program





Level of Statement Agreement

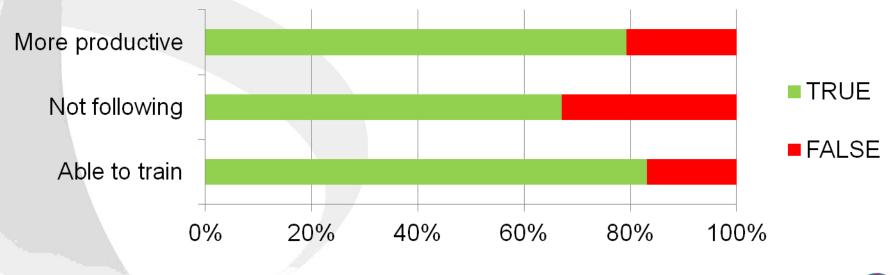


Agreement with the following statements:

•Our company could be more productive if our employees consistently adhered to our food safety programs

•Despite our efforts in employee food safety classroom training, we still have employees not following our food safety program on the plant floor.

•Based on current management support, I am able to provide the needed food safety training to drive appropriate, consistent food safety behaviours.





- How do you compare to others ?
- Annual survey
- Helpful tool to track developments
 and highlight trends
- Help to develop solutions



Great Training Quotes

 "The only thing worse than training good employees and losing them, is not training your employees and keeping them " Zig Ziglar

"If you think training is expensive, try ignorance and stagnation" Peter Drucker





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